



I N C O R P O R A T E D



# Electric Heat for Industry



Certificate No. 013867

From its beginning in 1959, Heatrex has held the belief that good communication, employee education, attentive customer service and the attitude to excel are the primary ingredients in the manufacture of superior products.

Heatrex commits its future to continually provide quality products and performance to its customers. Accomplishment of this goal will be reached through:

...Continually Improving all facets of operation, including vendor participation.

...Conforming to requirements set forth by Customers.

...Educating and Training personnel and vendors.

...Effectively Communicating the necessary requirements of Customers.

...Preventing Errors by eliminating process variables.

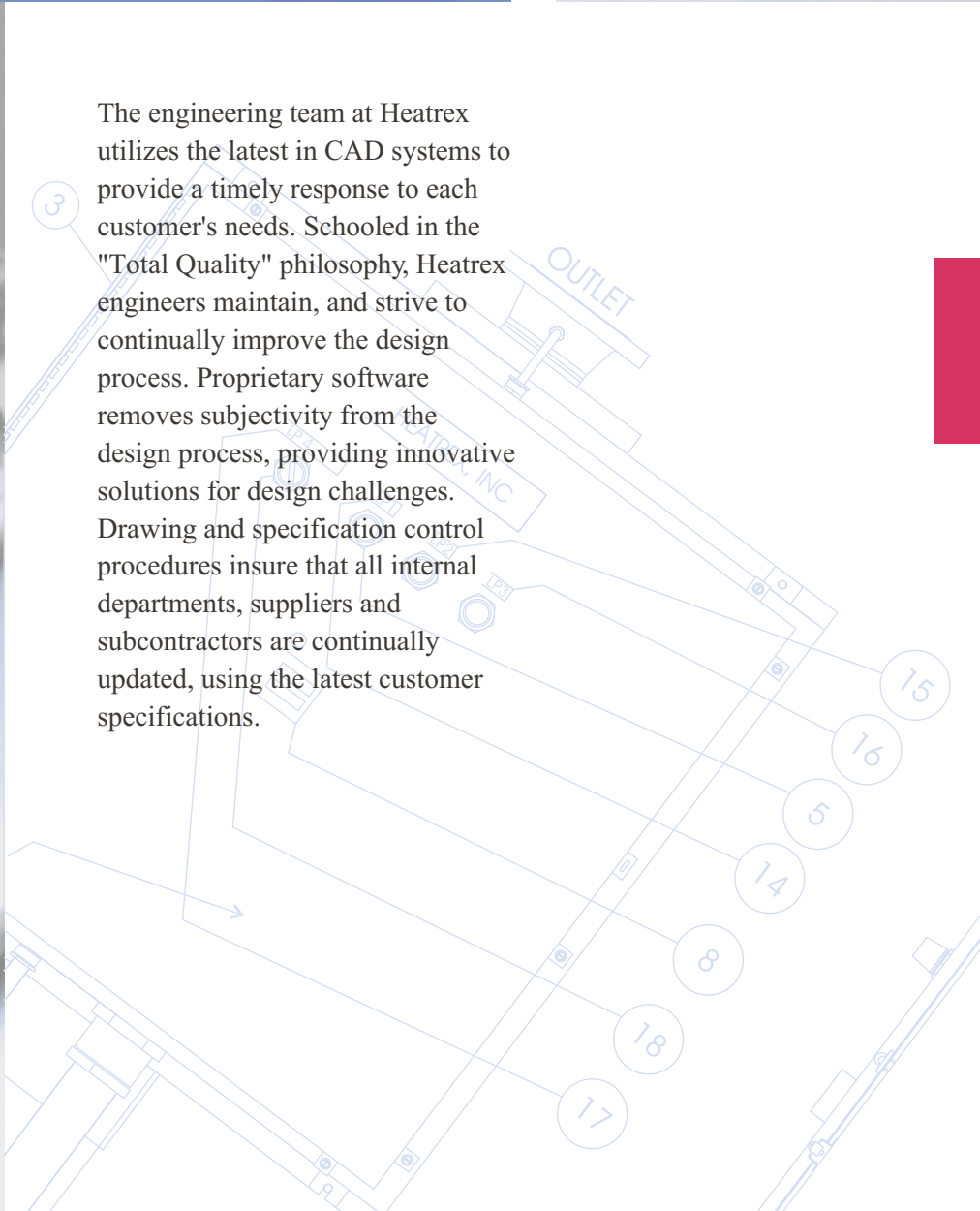
By encouraging partnerships with their customers and vendors, Heatrex will remain a leader in the electric heat products industry.



## Designing Quality



The engineering team at Heatrex utilizes the latest in CAD systems to provide a timely response to each customer's needs. Schooled in the "Total Quality" philosophy, Heatrex engineers maintain, and strive to continually improve the design process. Proprietary software removes subjectivity from the design process, providing innovative solutions for design challenges. Drawing and specification control procedures insure that all internal departments, suppliers and subcontractors are continually updated, using the latest customer specifications.

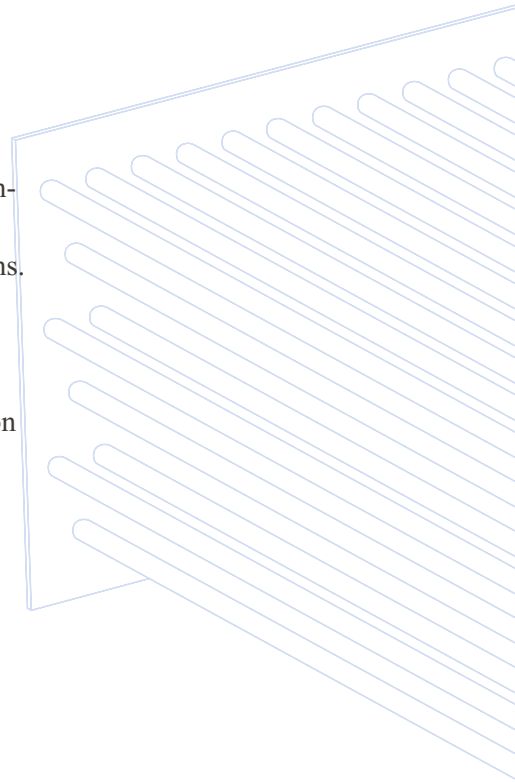


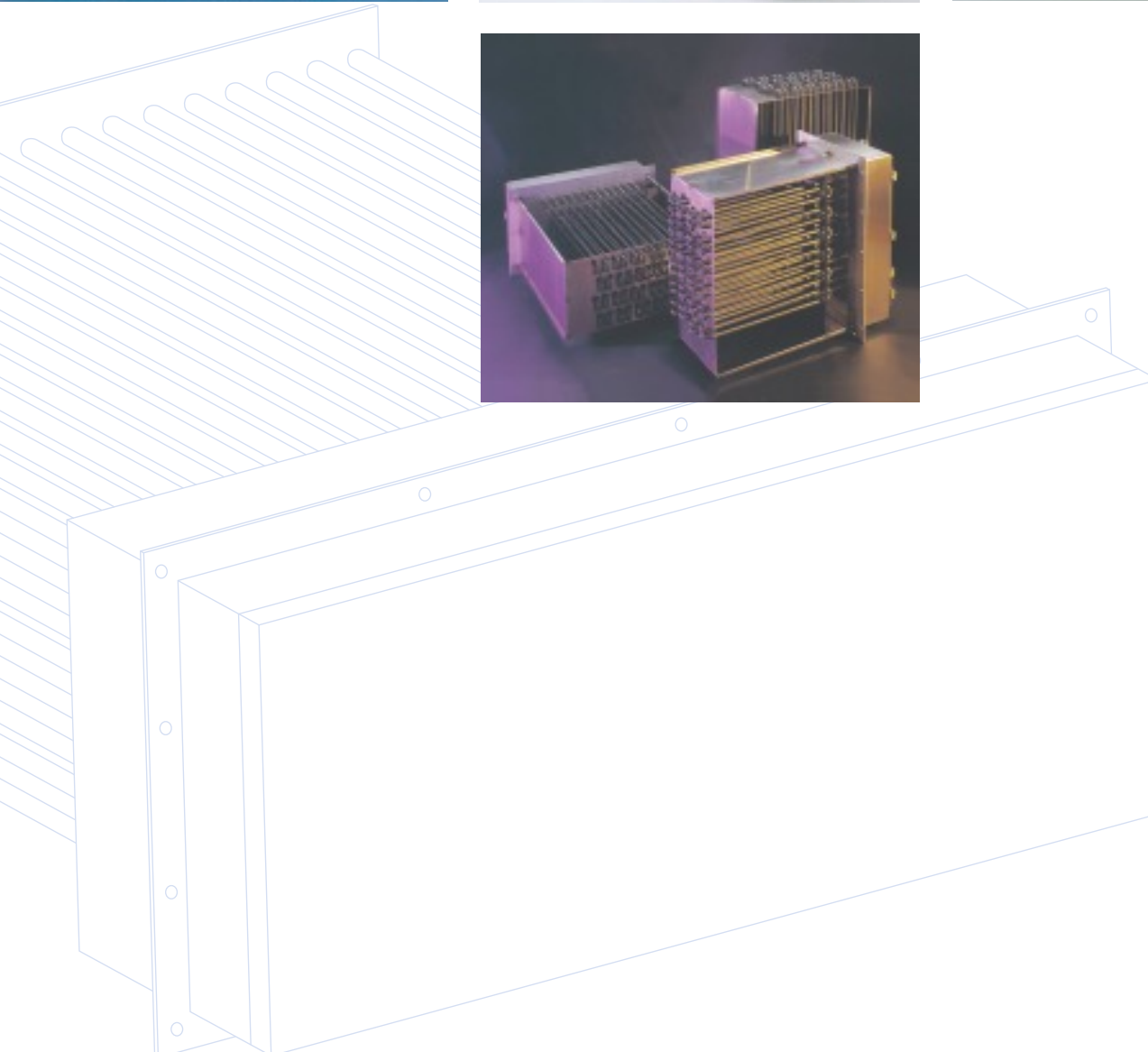
## Manufacturing Quality



Heatrex understands customer needs; that the accuracy and dependability of a product are crucial to its performance.

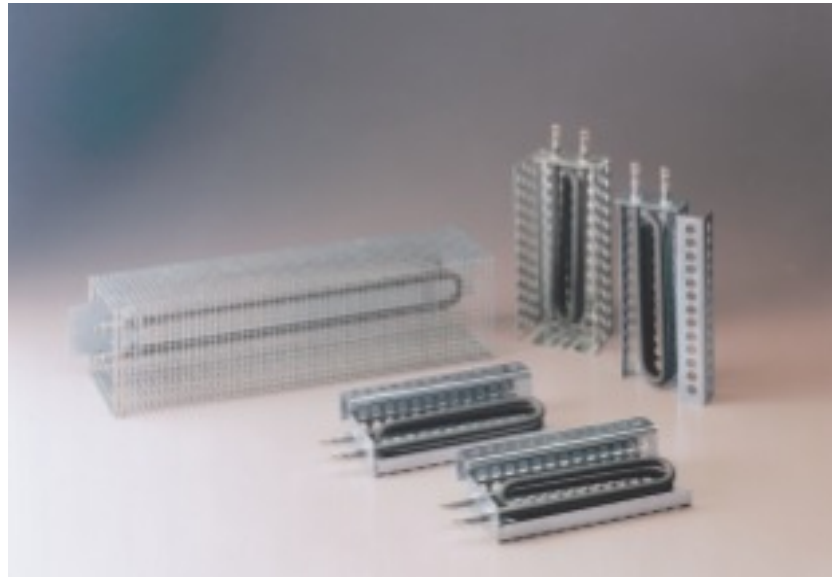
Heatrex maintains an organization-wide effort to insure product conformance to rigid specifications. Each department carries its own responsibilities in the Continuous Improvement Process, in order to perpetually enhance the production sequence and insure product compliance. Manufacturing parameters are well defined and methodically monitored, assuring cost-effective production and product consistency. Quality is built-in rather than "hoped for" ...eliminating outdated modes of inspection.





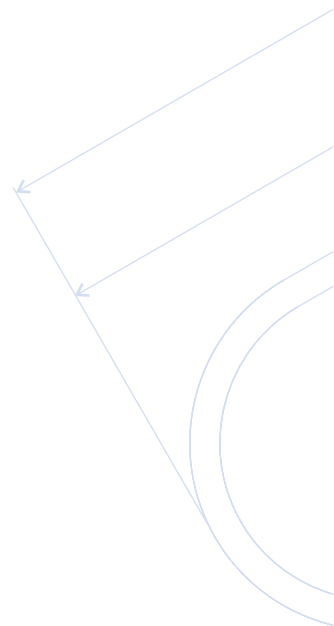
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## Maintaining Quality



Starting with inspection of incoming materials from pre-approved suppliers, each critical operation is carefully documented. All documentation travels with the customer order. Testing equipment is kept in compliance with defined specifications, and is independently audited to confirm accuracy, repeatability and reproducibility. First Article inspection is performed to confirm that all specifications have been met.

Final quality audits of product characteristics and in-process control procedures insure that all customer specifications and expectations have been met... resulting in total customer satisfaction.





As specialists in the science and manufacture of electric heat products, Heatrex serves an array of national and international customers. A team approach and commitment to Total Quality, combined with encouraged customer interaction, fosters a unique and effective environment for concept development, prototype design and testing, and manufacture of top-quality electric heat products. Some of the quality products offered include:

- Bolt Heaters, Flexible Bolt Heaters, and Replaceable Element Bolt Heaters
- Cartridge Heaters
- Control Panels
- Duct Heaters for process heating
- Electric - Power Distribution Centers
- Flanged Immersion Heaters
- Fluid & Air Circulation Heaters
- Hopper Heaters
- Infrared Comfort Heaters
- Infrared Process Heaters
- Over-the-Side Immersion Heaters
- Railroad Track Switch Heaters
- Refrigeration Defrost Heaters
- Replaceable Element Heaters
- Replacement Elements for OEM and other applications
- Screw Plug Immersion Heaters
- Space Heaters
- Switch Gear Space Heaters
- Tubular and Finned Element Heaters
- Tubular Strip Heaters
- and many more.

For more information and/or a complete product catalog, contact the Heatrex Sales Department today.

Call toll free: 800/394-6589  
or visit us online: [www.heatrex.com](http://www.heatrex.com)  
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