

Limited Warranty

Heatrex products are warranted against defects in workmanship, material, design, labeling and packaging. No other warranty, expressed or implied, written or oral, applies. No person other than an officer or the general manager of Heatrex is authorized to give any other warranty or assume any liability.

Warranty Period: This warranty is effective for eighteen months from the date of shipment of the product from Heatrex's factory, or for twelve months from the date the product is first placed in service, whichever period lapses first.

Conditions of Warranty: Heatrex products must be installed, operated and maintained in accordance with Heatrex's instructions. Heatrex is not liable for damage or unsatisfactory performance of the product resulting from accident, negligence, alteration, unauthorized repair, improper application or installation of the product, improper specifications or corrosion. HEATREX IS NOT LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. Claims against carriers for damage in transit must be filed by the purchaser with the carrier.

Remedy: Contact the Heatrex sales department at 814-724-1800 for a Return Material Authorization Number (RMA#) and return instructions.

If after receipt of the product and the claim, Heatrex finds to its reasonable satisfaction that the product is defective in workmanship, material, design, labeling or packaging, the product will be repaired or replaced or the purchase price refunded at Heatrex's option. There will be no charge to the purchaser for parts or labor. Removal and reinstallation of the product, and shipment of the product to Heatrex for repair or inspection shall be at the purchaser's risk and expense.

THE REPAIR, REPLACEMENT OR REFUND PROVIDED FOR IN THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE TERMS OF THIS LIMITED WARRANTY.